

# Defense Health Services Systems



The Defense Health Services Systems (DHSS) is a new program office within the Military Health System (MHS) incorporating products and functionality from the former Defense Medical Logistics Standard Support (DMLSS), Executive Information Decision Support (EIDS), and the Resources Information Technology Program Office (RITPO). This merger, which occurred on June 2, 2008, capitalizes on best practices resulting in reduced time to market, economies of scale, and improved product quality. DHSS is building or maintaining more than 30 products used throughout the MHS in three major areas: clinical support, medical logistics and resources.

## DHSS Clinical Support Division

DHSS Clinical Support provides information technology solutions that help optimize clinical processes throughout the MHS. DHSS Clinical Support is a cornerstone capability for delivering accessible, quality, and cost-effective healthcare to all MHS beneficiaries. The Clinical Support suite of solutions include clinical data analysis, medical scheduling and appointing, provider privileging and credentialing, patient safety and electronic healthcare reporting, as well as nutrition management solutions and special needs management systems. The Clinical Support Division is aligned with the portfolio of the Deputy Assistant Secretary of Defense (DASD) (Clinical & Program Policy).

## DHSS Medical Logistics Division

A premier service supported by this DHSS division is the Defense Medical Logistics Standard Support (DMLSS) automated information system which delivers a Tri-Service suite of modules that standardizes medical logistics across the MHS. DMLSS improves the effectiveness and efficiency of MHS healthcare delivery by reducing the time providers and healthcare professionals spend on logistics. DMLSS delivers stock control, prime vendor operations, research and price comparison, property accounting, biomedical maintenance, capital equipment management, inventory management, and facility management. These products are tailored to support medical logistics operations and to accommodate unique areas such as requirements for quality assurance and the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO).

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Additional DHSS Medical Logistics systems and applications provide access to integrated joint service medical assets along with reporting serviceable medical supplies and equipment available for in-kind exchange when patient movement items must accompany a patient to his or her final destination. Industrial hygiene and hearing conservation data is captured through DHSS tools along with the medical surveillance application that screens MHS encounter data for rapid and unusual increases in the occurrence of certain syndromes. The Medical Logistics Division is aligned with the portfolio of the DASD (Force Health Protection & Readiness).

## DHSS Resources Division

DHSS Resources provides world-class enterprise information technology systems that support the business of military medicine. The products managed by DHSS Resources support critical business processes such as personnel readiness, manpower and personnel management, learning management, medical coding and collections, as well as solutions that determine the total cost of providing healthcare to 9.2 million beneficiaries. Together, these systems comprise a powerful suite of resource management tools that optimize the delivery of healthcare to servicemen and women and their families.

DHSS Resources also supports the centralized data store for the MHS. DHSS collects, processes, and manages nearly 100 terabytes of enterprise data through a powerful suite of decision-support tools. With active interfaces around the world, DHSS manages the receipt, processing, and storage of billions of health care records that characterize MHS operations and performance. The Resources Division is aligned with the portfolio of the DASD (Health Budget & Financial Policy).

DHSS Clinical Support: 703-575-6500  
DHSS Medical Logistics: 703-681-3920  
DHSS Resources: 703-575-6518

October 2008